Basic Grammar Station Technical Requirements & FAQs

What do users need in order to use Basic Grammar Station?
Users must have a computer, access to the Internet, and an application (e.g., Adobe Reader) capable of reading PDF files.

How do I access Basic Grammar Station?
Individuals purchase a Basic Grammar Station one-year license that provides unlimited use of all the materials in Basic Grammar Station for a period of one year**. This license is not transferable and cannot be shared**. Once the license is purchased, the licensee receives a username and password. With this username and password, all Basic Grammar Station materials are available via the Internet. Licenses must be renewed at the end of the year if the user wishes to continue using the Basic Grammar Station materials.

What supporting technology does Basic Grammar Station require?
The Basic Grammar Station web site uses primarily HTML and PDF.

How long does it take to download a PDF file?
It depends on the age of your computer, your Internet connection speed, and the size of the resource. On a relatively new computer with a fast Internet connection, most resources download almost instantaneously. Slower computers may take up to 60 seconds to download a resource.

Where can I get help if I've having problems accessing the content on the site?
Contact us at info@teacherwritingcenter.org or (877) 848-0947. In most cases, we'll get back to you within 24 hours.

Can students use Basic Grammar Station on an electronic tablet such as an iPad?
Yes, Basic Grammar Station can be used on electronic tablets such as iPads.

What if I have trouble viewing a PDF file?
Viewing PDF (Portable Document Format) files in Basic Grammar Station is no different than viewing them at any other website. We have found that with all the different versions of Adobe Reader (application and web plug-in's) and the different web browsers (Firefox, Internet Explorer, Safari), there sometimes can be incompatibilities. This will typically manifest itself in the form of a blank screen.

So, if you are experiencing a problem viewing a PDF file, here are some things you can do:

1) Use a different browser or upgrade the one you have. We think Foxfire, Safari, IE and Chrome work great, but sometimes each may have trouble with PDFs. Using a different browser can help determine where incompatibilities may lie.

2) Upgrade your PDF Reader. Adobe (Mac, Linux & Windows), Sumatra (Windows), Preview (Mac) all work great (and are free). But you will need to keep them updated to interact with your chosen browser (see #1).

3) Contact us and we will do our best to help you experience all that Basic Grammar Station has to offer.

NOTE: Basic Grammar Station distributes its HTML content via current versions of the following web browsers: Internet Explorer, Firefox, Chrome, Safari, Opera. Minimum device standards are required. Downloadable materials are provided in the Portable Document Format (PDF) standard and require an application (e.g., Adobe Reader 7.0 or later) capable of reading these file types. Some of the PDFs are forms on which students can type using Adobe Reader. There are no minimum bandwidth requirements to utilize the site. Downloadable content sizes average 1 MB.